

Compliance Plan Reference

A compliance plan spells out department policies and procedures for preventing, detecting, and eliminating **fraud**, **waste**, or **abuse**.

It's important to become familiar with your local health department's compliance plan. In some cases, clinician input may be invaluable in updating the plan with new recommendations.

- ✓ You can usually find your plan from your Health Insurance Portability and Accountability Act (HIPAA) compliance Officer or clinic manager. Policies should be established for classifying reasonable and necessary services.
- ✓ The company that conducts audits in California is Health Data Insights, Inc. They
 sometimes conduct random audits, and it does not necessarily mean you have
 not been compliant.

TIP: Look at your records and ask yourself "If someone were to review my records, would they know what transpired? Would they understand my plan for follow-up care and treatment?"

✓ The American Academy of Professional Coders (AAPC) has produced a toolkit to help you in developing your compliance plan. It is available from many online retailers. Search for "AAPC Compliance Toolkit."