



## Contacting the Medi-Cal Help Desk or Your Medi-Cal Regional Representative

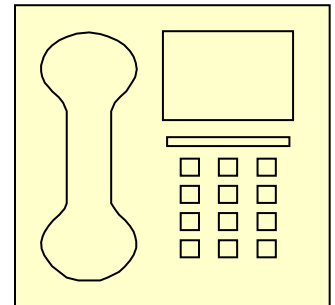
### 1. Online

[www.Medi-Cal.ca.gov](http://www.Medi-Cal.ca.gov) (FAQs and other info online)

[www.familypact.org](http://www.familypact.org) (Information specific to Family PACT)

### 2. Phone

Medi-Cal phone support line (800) 541-5555



### 3. In-Person

#### Your Medi-Cal Regional Representative

This is the person assigned to be the liaison between the provider, clinic, or hospital and Medi-Cal. Consult your regional rep to:

- Provide training for your clinic staff.
- Answer billing questions, e.g., persistent claim denials.

From [www.Medi-Cal.ca.gov](http://www.Medi-Cal.ca.gov), select the **education** tab. Then click on “Find Regional Representatives” on the drop-down menu.

