



Contacting the Medicare Administrator

Noridian is the Medicare Administrative Coordinator (MAC) and liaison to California as of 2014. Their role, as a contractor with the Centers for Medicare and Medicaid Services (CMS) is to enroll providers in Medicare and process claims for Medicare parts A and B.

1. Go to www.noridianmedicare.com, select “United States” on home page. Then click on **Jurisdiction E** link (for California) under Part B for clinic services.

2. Select **Enrollment** tab on the new page. Below, find contact information for Northern and Southern California.

The screenshot shows the Noridian Medicare website interface. At the top, there is a search bar and a navigation menu. The 'Enrollment' tab is highlighted in blue. Below the navigation menu, there are several service categories: 'Durable Medical Equipment', 'Electronic Data Interchange', 'Medicare Part A', 'Medicare Part B', and 'Pricing, Data Analysis & Coding MPPARD'. To the right, there is a banner for 'Noridian Medicare Contracts' with three buttons: 'JD DME', 'JE Part A and B', and 'A and Part B'. A red arrow points to the 'Enrollment' link in the navigation menu.

Provider Enrollment Contacts <https://med.noridianmedicare.com/web/jeb/enrollment/contacts>

Contact information for Noridian and other entities who work with providers throughout different stages of enrollment and related activities is provided.

| Contact | Information |
|--|---|
| Provider Contact Center <ul style="list-style-type: none"> Application in Process Revalidation Application Status PTAN Status General Enrollment Inquiries | Phone: 855-609-9960 Hours of Availability: 6 a.m. – 5 p.m. PT |

3. Choose between phone support and online support. (Agree to the “End User Agreement” when it pops up.)